# SUSAN HOLLAND

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#### **SUMMARY**

Purpose-driven Full Stack Web Developer with a passion for balancing form and function to create efficient, enjoyable applications. Proven skills from a career in the foodservice industry include problem-solving in fast-paced environments, organization, and the ability to quickly adapt to changing circumstances. Reputation among supervisors, clients, and peers for clear communication, attention to detail, and enthusiastic collaboration. Eager to combine teamwork experience with technical skills to help find creative solutions when implementing new features and products.

#### **TECHNICAL SKILLS**

**Languages & Frameworks:** React.js, MongoDB, MySQL, GROQ, Express, Node.js, Handlebars, JavaScript, jQuery, HTML, CSS, Bootstrap, Materialize. **Other**: Version Control (Git), G Suite, MS Office

#### **PROJECTS**

### LA Innocence Project Website | In Progress

Single-page application with customized Content Management System for a non-profit organization

- Independent project meeting virtually with clients to assess the organization's priorities, timeline, and budget
- Provided design prototype and discussed several potential solutions, developed and deployed site
- Tools Used: Node.js, GROQ, Sanity Studio, React.js, JavaScript, Materialize

# Return Safe | github.com/SEGH/Return-Safe | return-safe.herokuapp.com

An app that tracks a user's locations and self-reported symptoms to aid in a school or business's contact tracing

- Collaborated with three other developers and was personally responsible for symptom check-in model schemas, CRUD operations, form, and front end components for displaying check-in log data
- Tools Used: MongoDB, Mongoose, React.js, Node.js, Express, JavaScript, Materialize

# Book Search | github.com/SEGH/bookSearch | book-srch.herokuapp.com

App to search for books and save selected results to a list

- Independent project building front and back ends
- Tools Used: MongoDB, Mongoose, React.is, Node.is, Express, Passport.is, JavaScript, Materialize

#### RELEVANT EXPERIENCE

Freelance, Remote 12/2020 - present

#### Web Developer

- Design and develop single-page web applications with content management systems
- Identify technologies best suited for the needs of clients in a range of industries

Trilogy Education Services; Remote

12/2020 - present

### **Boot Camp Coding Tutor**

- Mentor and encourage students in weekly and twice a week sessions to achieve their goals
- Identify student's level of understanding of technologies and teach topics needing review
- Coach students to strengthen problem-solving skills

#### **OTHER EXPERIENCE**

Blind Tiger Coffee; Philadelphia, PA 3/2019 - 3/2020

## **Production Assistant**

- Increased roasting productivity 20% by establishing position's efficient workflow
- Maintained product quality and brand integrity by monitoring flavor profile variations and identifying necessary changes to brewing parameters

Rowhouse Grocery; Philadelphia, PA

1/2016 - 3/2019

## **Business Development Lead**

- Raised \$12,000 equity injection and achieved a 300% increase in followers by running a 30-day fundraiser
- Researched target market and industry standards to write the business plan
- Identified and applied to funding opportunities most appropriate to the business's needs
- Communicated with the bank on budget updates throughout the SBA loan approval and disbursement process

Ultimo Coffee; Philadelphia, PA

5/2009 - 06/2015

#### Manger

- Coached staff to achieve and maintain an award-winning level of customer service and quality
- Cultivated relationships with local vendors for ordering goods and supplies
- Represented company brand at national industry events

### **EDUCATION**

Full Stack Web Development Certificate - University of Pennsylvania; Philadelphia, PA (2020) Bachelor of Arts in Liberal Arts - Bennington College; Bennington, VT